

Online Application Process

#### Where are we now?

- Paper process in place since 2004
- Incomplete and illegible applications
- Lag time for data entry
- Human error
- Behind the times!
- New online system in place since 6/15/09
- Online gaming employee termination reporting launched 2/17/10

#### Where are we now?

- "Mostly" paperless process
- Applicant fills out app online
- Computer registers automatically
- Payment and fingerprint receipt still manual
- Applicant Management functions for HR
  - Reporting capabilities (expiration report and all registered employees report)



- Applicant now completes gaming employee registration application online
- HR has great management and reporting tools in the new system
- HR no longer responsible for reviewing gaming employee registration application



- Out-of-state fingerprints will be accepted for employees who will NOT be coming to Nevada but are working for a Nevada licensee
- Fingerprints must be taken at a law enforcement agency
- Send in both fingerprint cards with payment and online transaction receipt

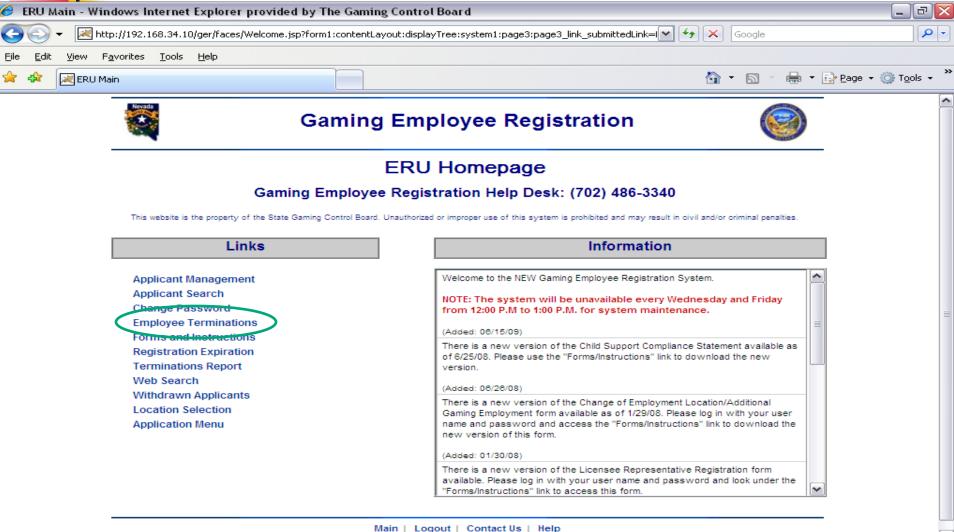
## Online Terminations OR Quarterly Term Reports \*New 2/17/10\*

- Licensee must submit terminations online as they occur OR submit a quarterly term report to the Board as outlined in Reg 5.105 (12) in order to be in compliance
- Benefits to online reporting: Maintains an upto-date list of all gaming employees registered to your location; no need to send any paperwork for term reports (monthly hire reports still apply)
- The Board prefers licensees use the online system to submit terminations

### Gaming Regulation 5.105 (12)

"12. On or before the fifteenth (15th) day of the ensuing month after a calendar quarter, each licensee shall submit a written report to the board containing the name, social security number, position held, and date of termination or separation of all gaming employees terminated or separated from service within the preceding quarter."

# From ERU Home Page, click "Employee Terminations" link



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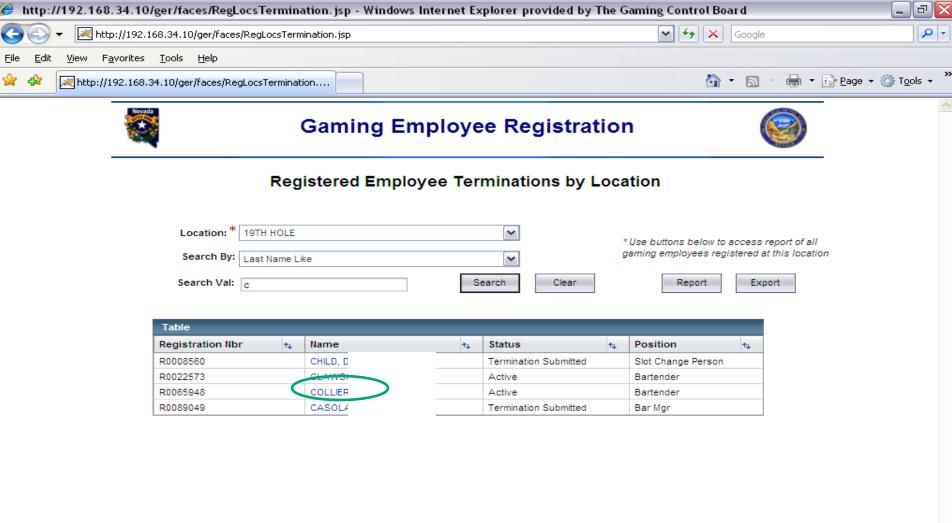
Internet

## Select Location and Search Employees by Name, SSN, or R#



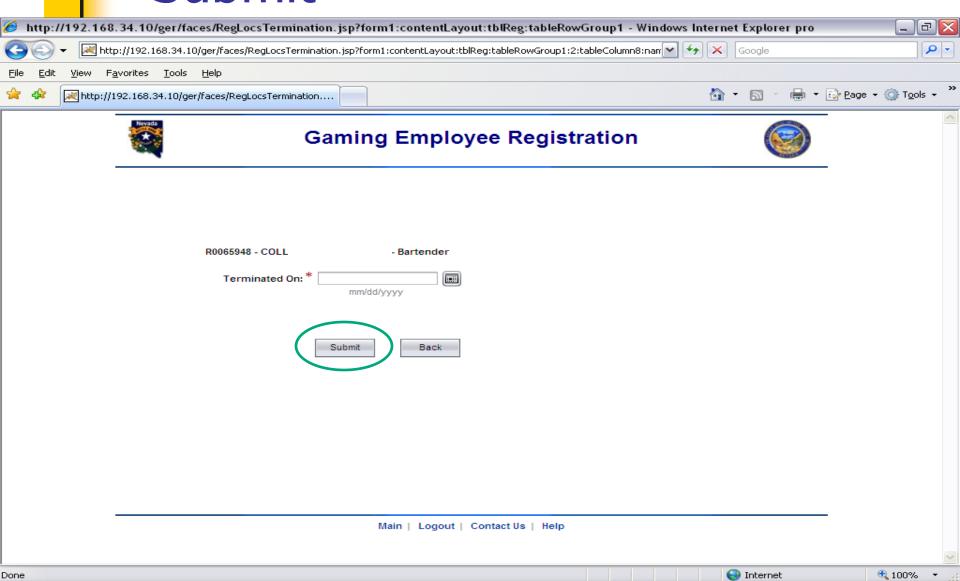
Main | Logout | Contact Us | Help

# Select Employee to Terminate by Clicking on Name Link

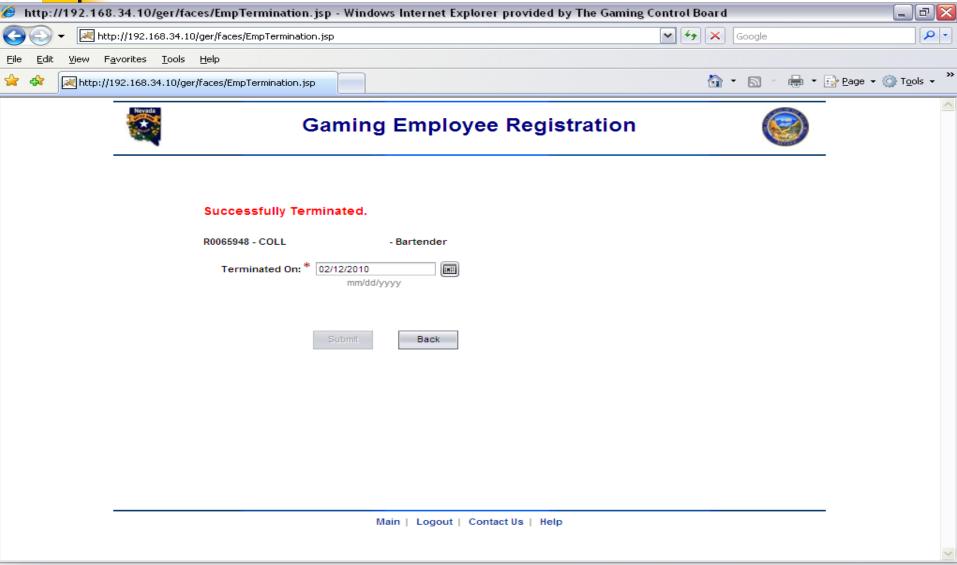


Main | Logout | Contact Us | Help

### Enter Termination Date and Click "Submit"



### Confirmation Message Appears

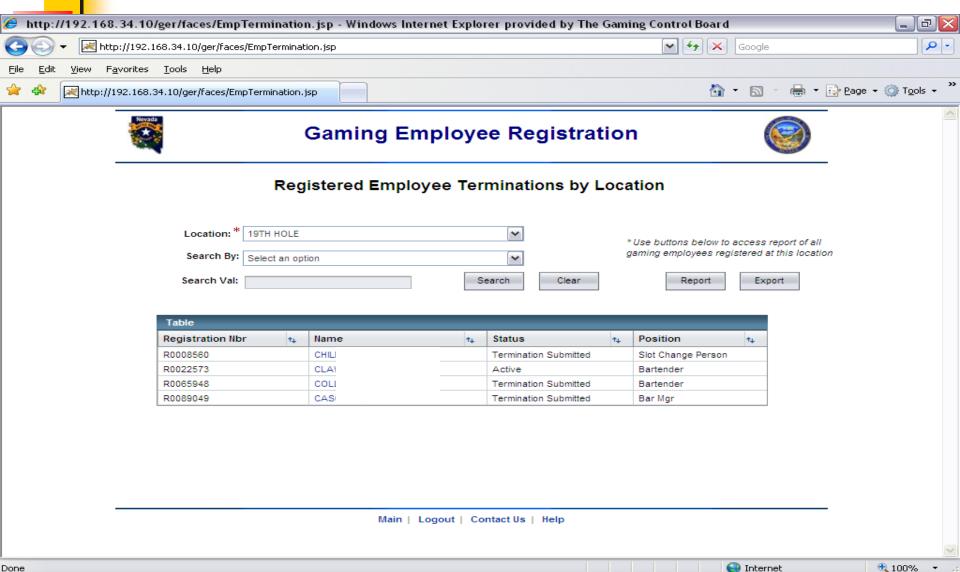


Done

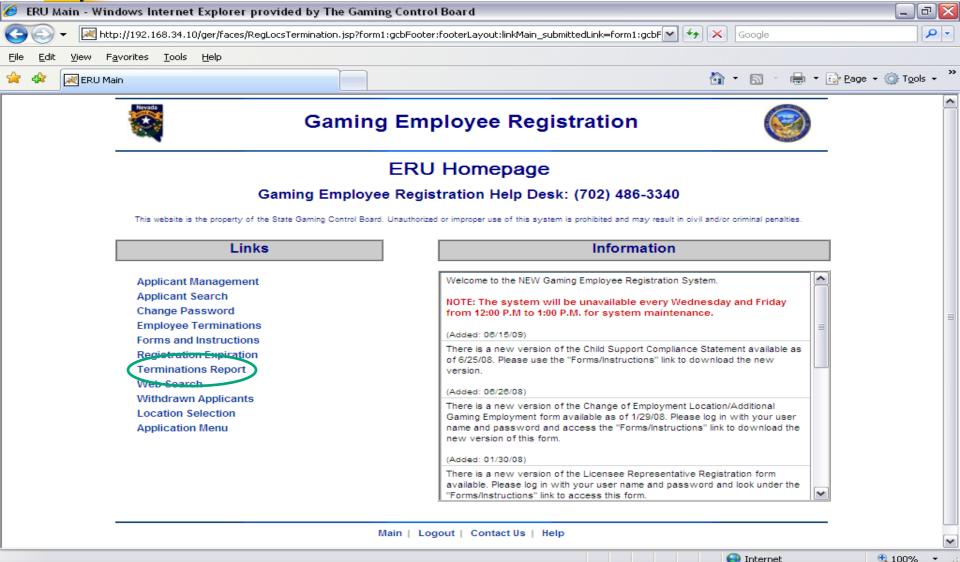
Internet

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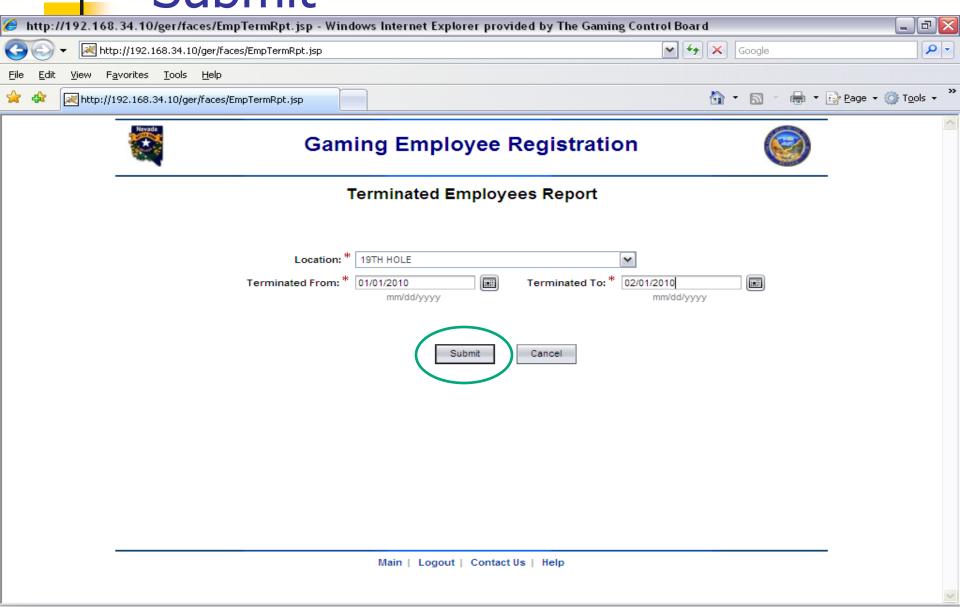
#### Employee Now Shows as "Termination Submitted"



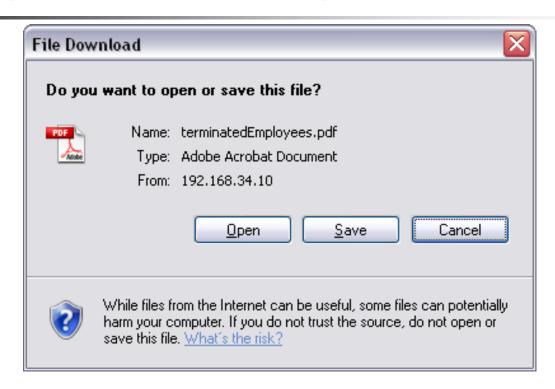
## Click on "Terminations Report" for Report of Terminations Submitted



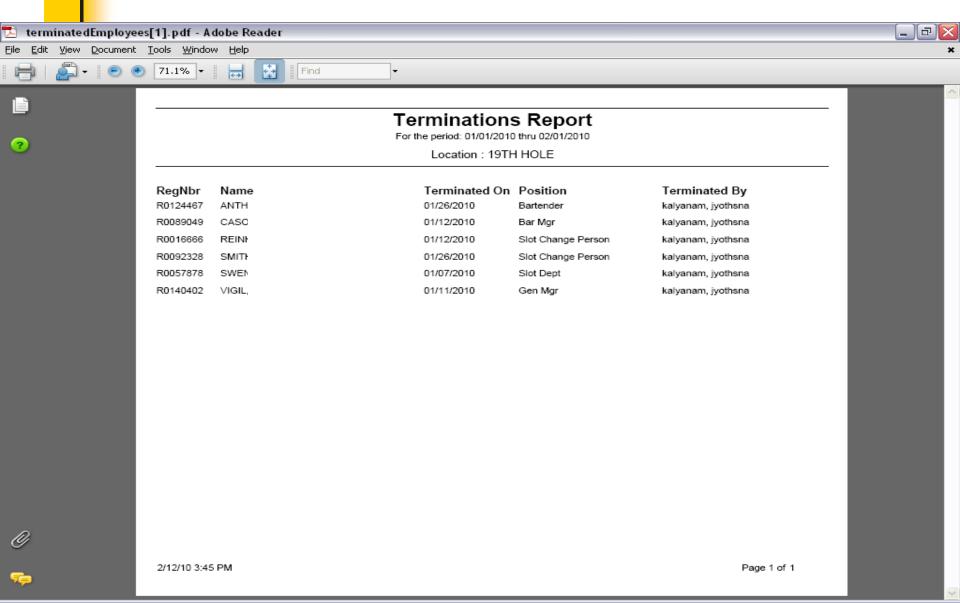
## Enter Date Range and Click "Submit"



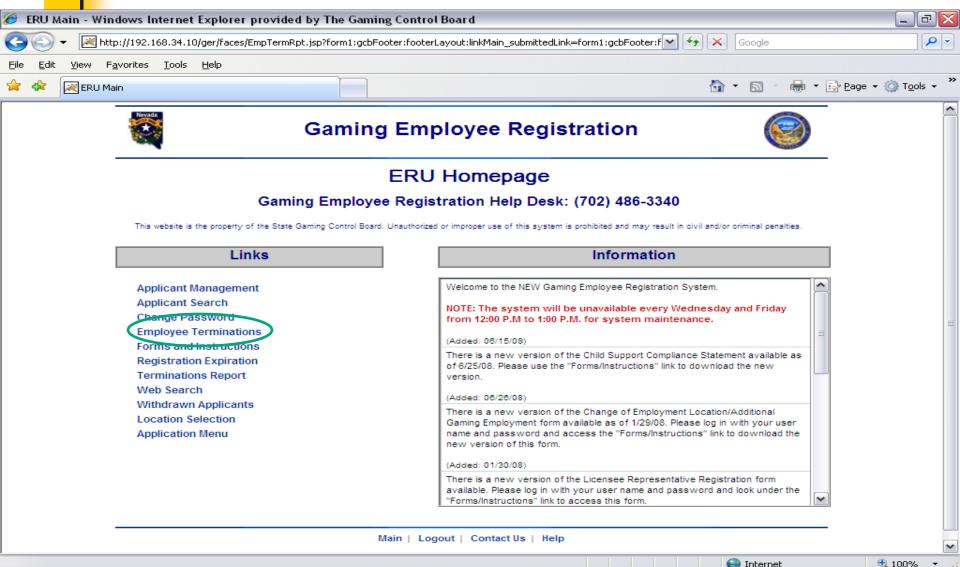
#### Report is in a .pdf Format



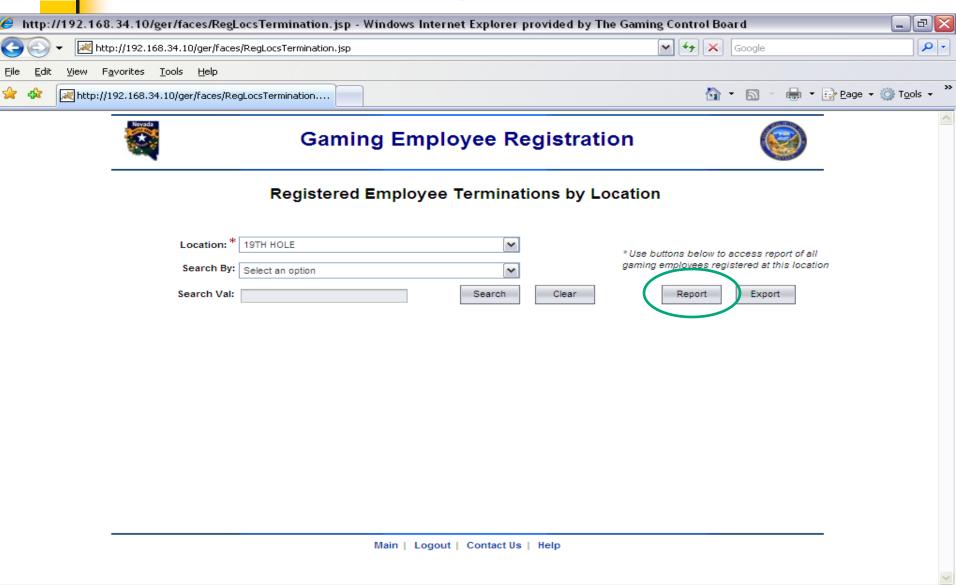
#### **Terminations Report**



## For List of All Registered Employees, Click "Employee Terminations"



### Click the "Report" Button

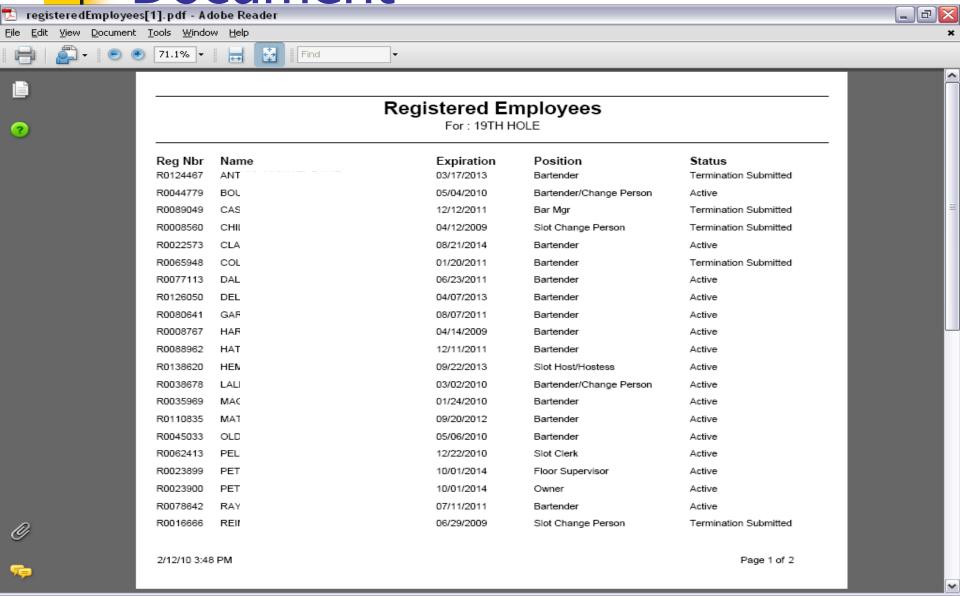


Done

Internet

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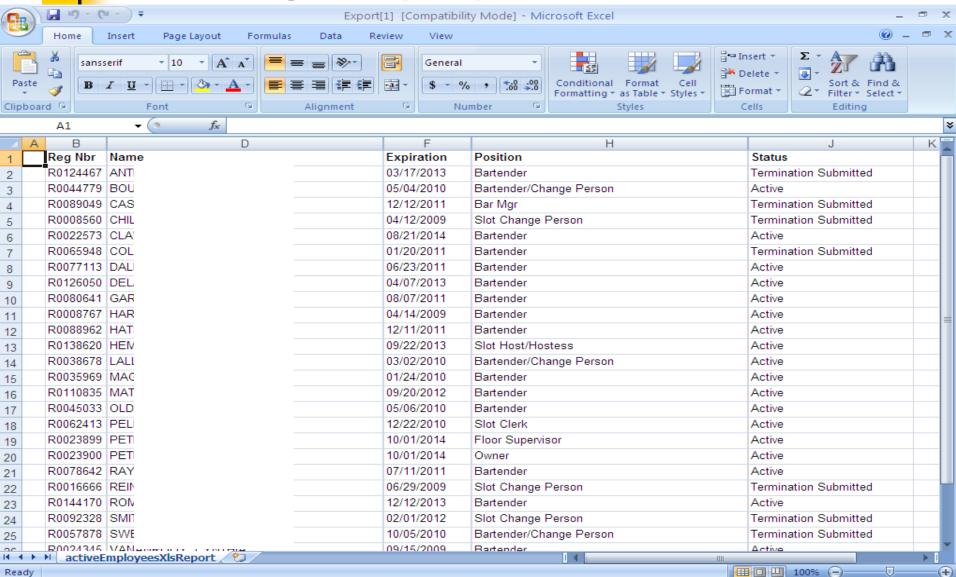
# List Appears as a .pdf Document



## To Create Registered Employees List in Excel, Click the "Export" Button



## Excel Document of all Registered Gaming Employees



#### Helpful Hints on Terminations

- Running Term Reports on the system serves as an audit tool to ensure all of your terminations were submitted (suggest doing this quarterly; no need to send these in to GCB)
- Running Registered Employees list allows you to "clean up" your list and remove all employees who have left your location from your list (suggest doing this immediately and periodically thereafter; no need to send to GCB)

### What has not changed?

- Gaming statutes (NRS) and regulations
- What information is required on the application
- Fees
- Paper process still exists (in exceptional circumstances)
- Hire and term reports still manual at this time
- GCB background investigation process

### Statutes and Regs Review

- NRS 463.0157: Gaming Employee Defined
- NRS 463.335: Gaming employee registration required; System of Records; Background investigations/objections; hearing procedures
- Gaming Regulation 5
  - Duties of licensee/procedures
  - Hire and termination reports of gaming employees
  - Photo requirements

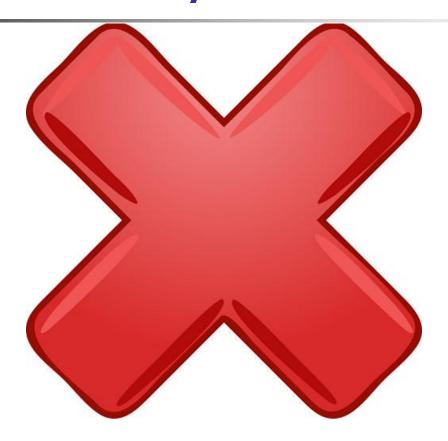
### The new process: in a nutshell

- Applicant is hired in a gaming position by HR
- HR creates header and gives applicant worksheet
- Applicant logs in online and completes application
- Applicant gets fingerprinted and purchases money order
- Applicant returns to HR with fingerprint receipt and money order
- HR logs into online system and submits completed app to GCB, mails in money order and fingerprint receipt

# Features of the Online Application

- Mandatory fields
- Drop-down menus
- Prepopulated information
- Help pages
- Tabs: Several forms in one place
- System saves work upon logout

#### Make sure you don't....

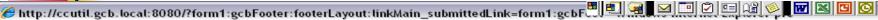


Closing your internet browser completely will not save your work!

# HR Process: https://gcbger.nv.gov/ger

- Same site address as old login page
- Applicant Search: Still the first step!
- Register a new applicant
- Existing applicant: Change of location, Renewal, or Change of name
- Submit applications to GCB and mail in paperwork
- PLEASE NOTE: Fingerprint Receipt form must still be provided manually by HR.

#### For a new applicant





















#### Gaming Employee Registration



#### ERU Homepage

Gaming Employee Registration Help Desk: (702) 486-3340

This website is the property of the State Gaming Control Board. Unauthorized or improper use of this system is prohibited and may result in civil and/or criminal penalties.

#### Links

Applicant Management Applicant Search Change Password Forms and Instructions Registration Expiration Web Search Withdrawn Applicants

#### Information

There is a new version of the Child Support Compliance Statement available as of 6/25/08. Please use the "Forms/Instructions" link to download the new version.

#### (Added: 06/26/08)

There is a new version of the Change of Employment Location/Additional Gaming Employment form available as of 1/29/08. Please log in with your user name and password and access the "Forms/Instructions" link to download the new version of this form.

#### (Added: 01/30/08)

There is a new version of the Licensee Representative Registration form available. Please log in with your user name and password and look under the "Forms/Instructions" link to access this form.

#### (Added: 09/21/07)

NOTE: Effective immediately, Child Support Compliance Statements must accompany all Change of Location/Additional Gaming Employment Notices and Gaming Application packages pursuant to NRS 463,3351. If you have any questions, please contact the Employee

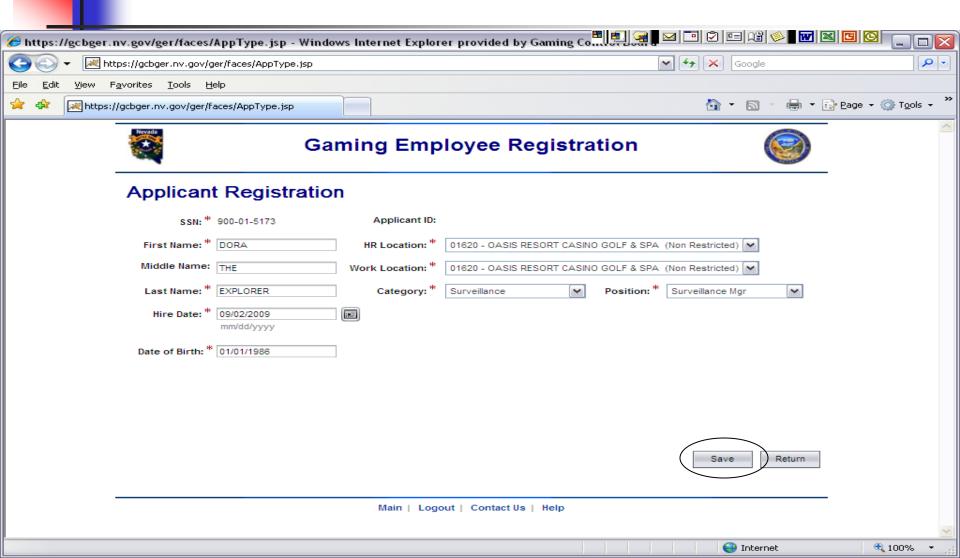
### Applicant Search Screen

🏉 http://ccutil.gcb.local:8080/ - A	Applicant Search - Windows Internet Explorer provided by Gaming 🗒 🗐 🗐 🖾 🔟 🗹 🖺		
Nevada	Gaming Employee Registration		^
	Applicant Search		
	Search By: <sup>★</sup>		
	Nbr: *  (No Punctuation or Special Characters)	_	
	Last Name: *  First Name: *  DOB: *  (mm/dd/yyyy)		
	Submit		
	Main   Logout   Contact Us   Help		

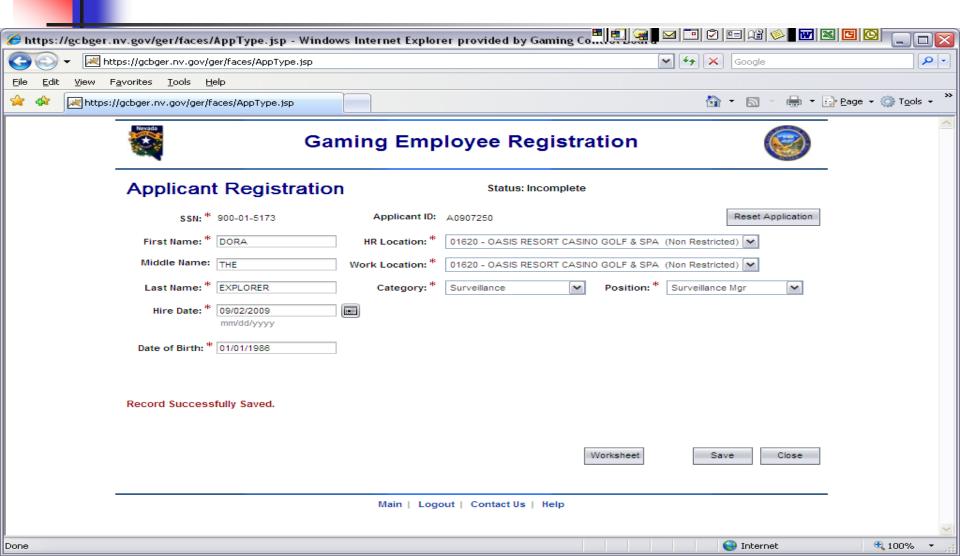
#### **New Applicant Button**



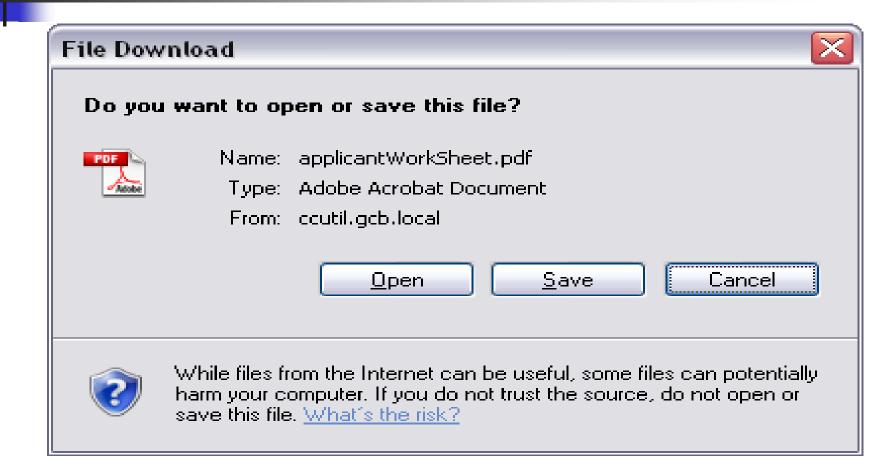
#### Create Header Record



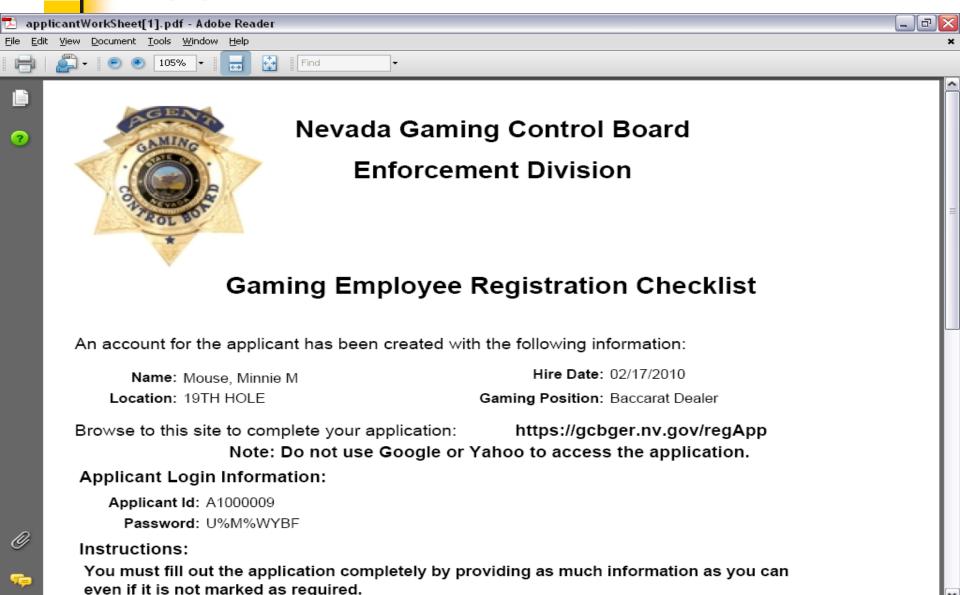
#### **Print Worksheet**



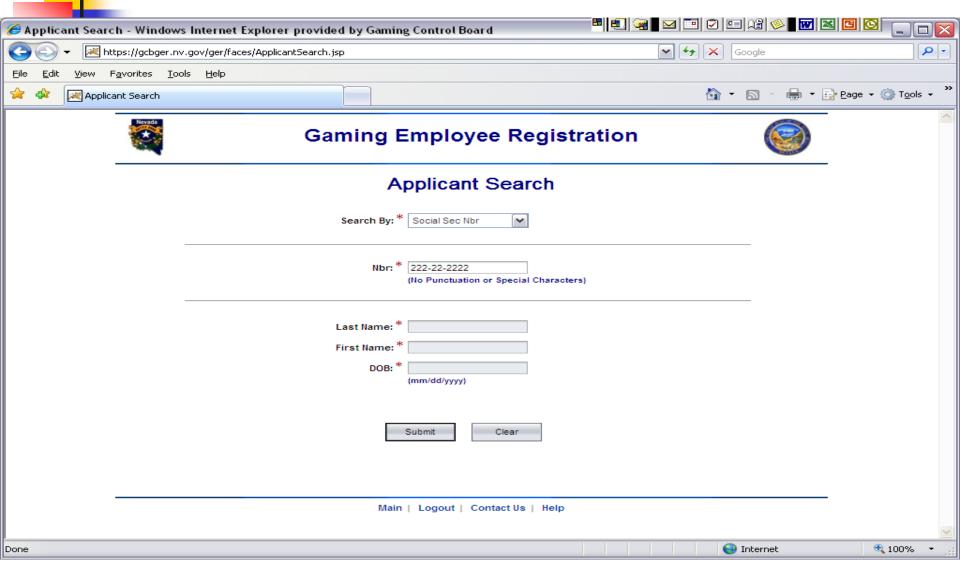
## Online Application uses pdf files



#### **Applicant Worksheet**



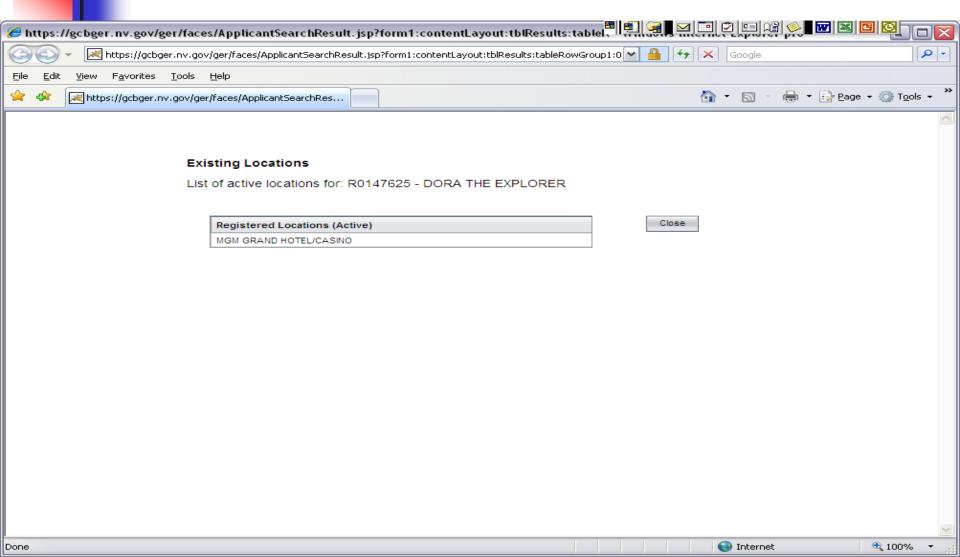
### For an existing applicant:



### **Applicant Search Results**



### Click on "View Locations"



## For an existing applicant: choose an option then "Continue"

🏉 http://ccutil.gcb.local:8080/ger/faces/ApplicantSearchResult.jsp?form1:contentLayout:tblResults 🖷 🗐 😭 🔛 🖂 📮 😭 🚱 🐷 🔞 📴 🐷



#### **Gaming Employee Registration**



Please select the appropriate Transaction Type from the options listed below:

- Change of Name
  - Select this option when changing personal information, contact information, work history or arrest history. Only required for a change of name.

Transaction Fee: \$0.00

Change of Location or Additional Work

Select this option when an applicant wishes to change their work location or add an additional location to their registration. They will be able to modify personal information & contact information while providing additional work history or arrest history.

Transaction Fee: \$0.00

Renewal

Select this option when an applicant wishes to renew their registration.

They will be able to modify personal information & contact information while providing additional work history or arrest history.

Transaction Fee: \$75.00

Return

Continue



### Note on Change of Name

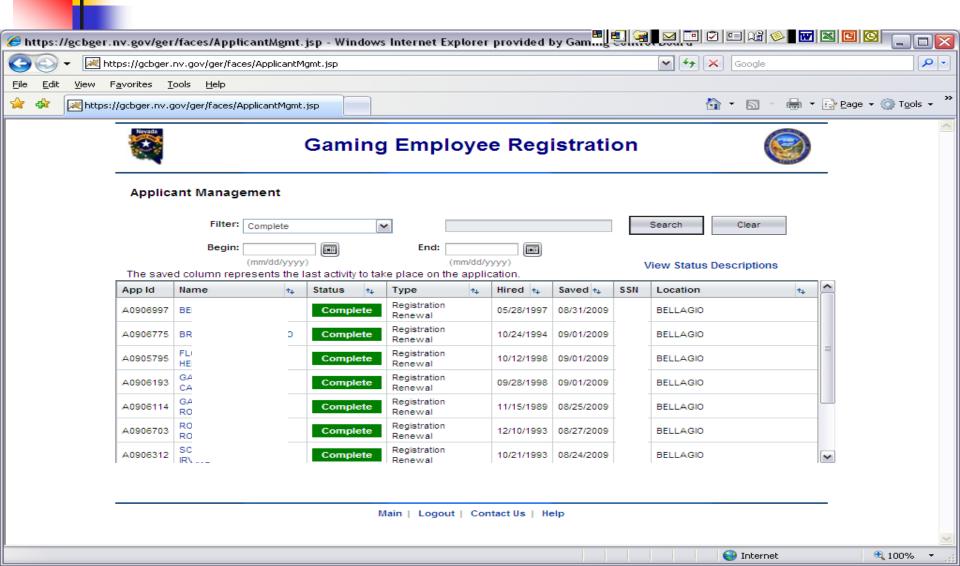
- Enter the applicant's new name in the header and click "Save"
- The applicant will still log into the system and update all information
- HR responsible for entering new name, not the applicant

## HR Process: Submitting to GCB

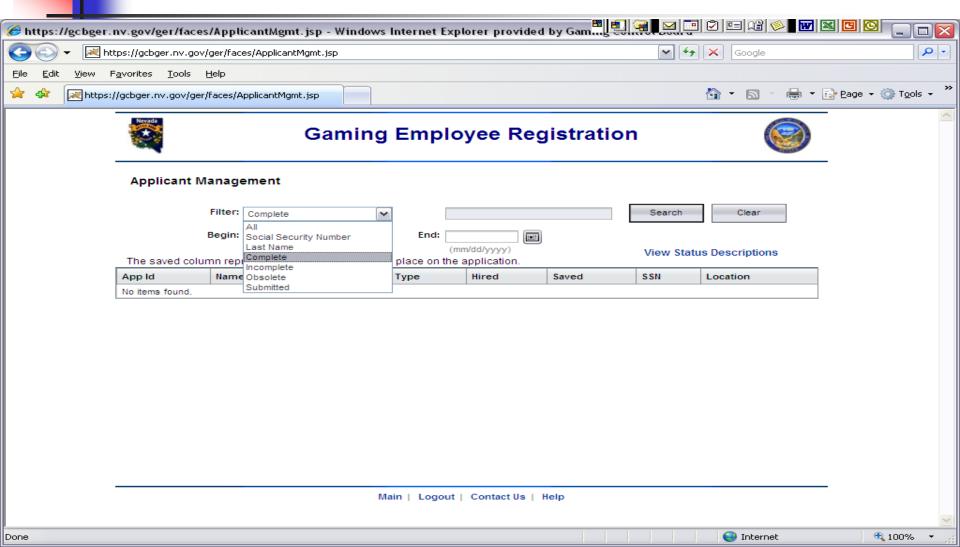
- Applicant Management Screen
- Status explanations
- Submit to GCB
- Required paperwork
- "What if?"

### Applicant Management Screen:

now defaults to show "Complete" apps only



# To see other status or search by name, use "Filter"





## HR Process: Applicant Management Status Definitions

- Complete
- Incomplete
- Obsolete
- Submitted

Important Note: This screen will NOT update the status to "Object" – you will have to use the Applicant Search function to see this

### Status Definitions (cont.)

- Cheat sheet on Applicant Management Screen ("View Status Descriptions")
- Obsolete Applications:
  - 30 days to start (from creation of header)
  - Each login resets time frame 30 days out

## HR Process: Submitting to GCB

- Access Applicant Management screen and click on applicant's name
- Verify status is "Complete"
- Check boxes for Fingerprint Receipt and Payment Received
- Click on "Submit"
- Print receipt for HR records and "card" for applicant
- Write A# and R# on payment and fingerprint receipt

### Submit to GCB: New or Renewal



# Submit to GCB: Change of Location or Change of Name



### Forms to Mail to GCB:

- Fingerprint Receipt
- Payment
- HR Transaction Receipt (print out right after you click "Submit")
  - 3 copies of Transaction Receipt provided
    - -One to retain for your HR records
    - -One to send to GCB
    - -One to give the applicant (with "card" at bottom)
    - -All three copies print out as one document
- Note: Fingerprint Receipt and payment only required with new and renewal applications. No paperwork to send to GCB on change transactions at this time.

### HR Transaction Receipt: HR Copy



# HR Transaction Receipt: GCB Copy

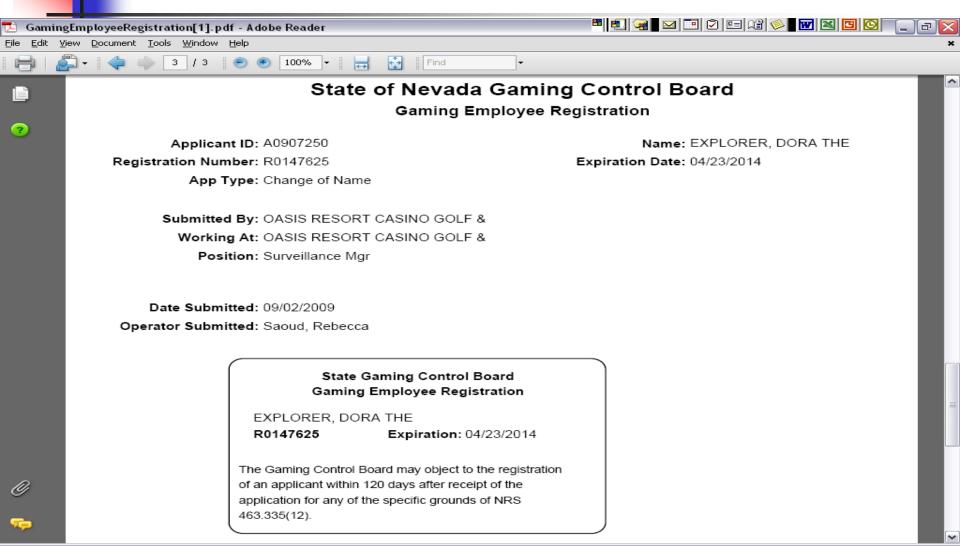


### Can you help us?

 Write in the Applicant ID ("A #") and the gaming registration # ("R #") on the money order and fingerprint receipt

 This ensures the payment is credited to the correct applicant.

# HR Transaction Receipt: Applicant copy with card



### Print cards for all employees: Click on R# to access card



# Reprint Card and/or HR Receipt once submitted through Applicant Management



### Gaming "card" reminders

- Not an "official" document
- Licensee must still verify in online system
- Subject to objection or revocation by GCB pending background investigation
- Not a form of identification
- May be laminated by HR if possible
- Two ways to print: via Applicant Management once submitted to GCB, or via Applicant Search (click on R#)

### What if...?

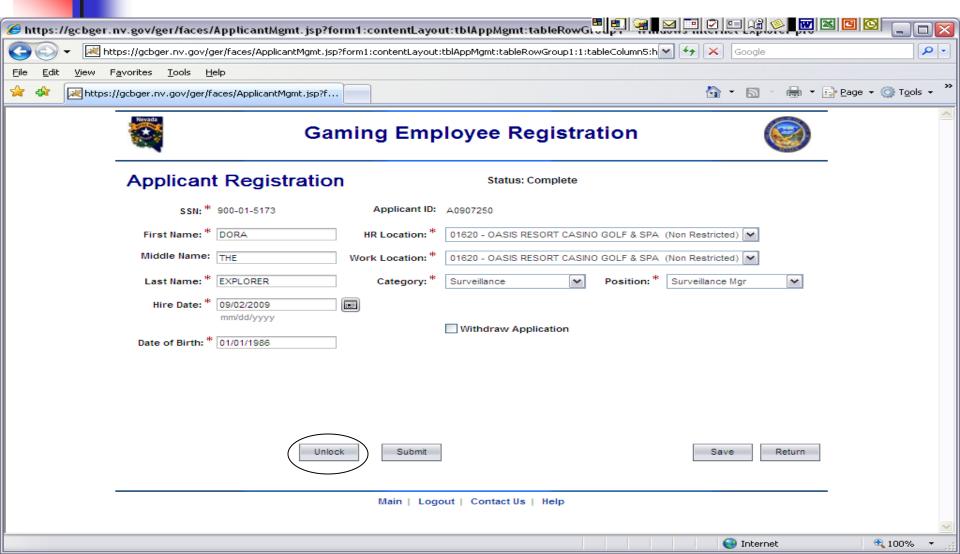
- An applicant loses his or her password to get into the system?
  - Reset Application in Applicant Management screen and reprint worksheet
- An applicant completes the online app and needs to go back in?
  - Unlock the application from the Applicant Management screen.
- An applicant decides not to take the job?
  - Withdraw Application in Applicant Management screen and enter withdraw reason

Please note: Your property will still be charged for applicants fingerprinted and withdrawn.

## Reset Application Function: from Applicant Management screen



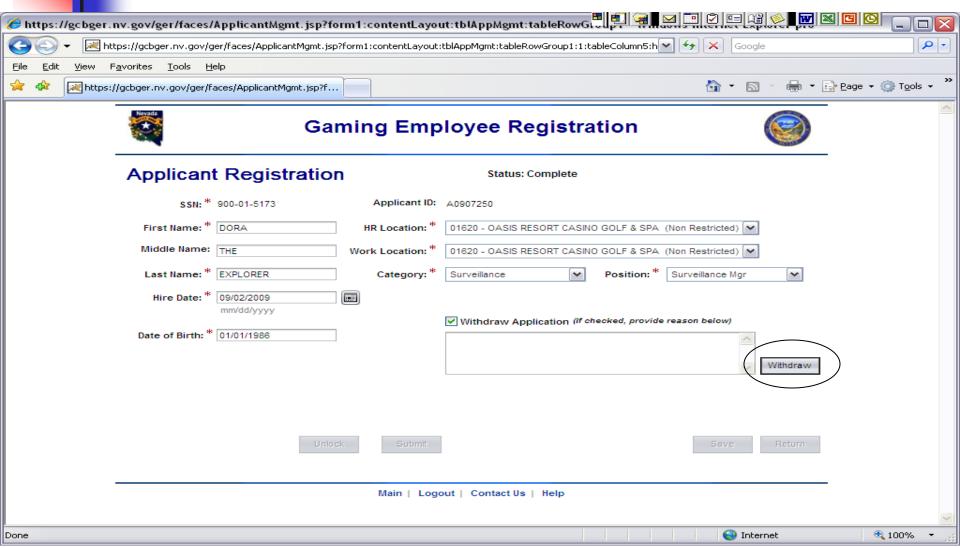
## Unlock Application Function: to allow applicant to log in again



### Withdraw Application Function



### To Withdraw Application



### What if...? Cont.

- An applicant is in Object status?
  - The system will not allow you to create header for this applicant.
- An applicant has two applications in the system at once?
  - The system will give an error message that the applicant must finish the pending application first.
- An applicant does not have an SSN?
  - The applicant will have to register via the paper process at this time.

### More "What Ifs..."

- What if an applicant starts the online process and cannot complete it, and we have to give them paper?
  - Withdraw the application in the online system with a note that the applicant completed the paper process in the "Reason" box.
- What if we forget to print out the HR Transaction receipt after we submit?
  - From Applicant Management, click on applicant's name, and click on "Receipt."

# Click on "Receipt" to reprint HR Transaction Receipt



### Timelines/Deadlines

- Registration Expiration 5 years from submittal by licensee HR
- App fed into GCB database once payment and fingerprints received
- Applicant can renew up to 60 days in advance
- Must mail paperwork to GCB within 5 days of receipt AND completed online app
- GCB still has 120 days to complete the background investigation



- Registration Expiration
  - 30 day, 60 day, 90 day, 120 day, and Extended Range
- Withdrawn Applicants
  - For reference for fingerprint billing
- Sort Applicant Management screen by name, status, etc.

### Registration Expiration Report

http://ccutil.gcb.local:8080/ger/faces/RegExpRpt.jsp - Windows Internet Explorer provided by Ga	
Gaming Employee Registration	
Registration Expiration Search	
Select the Number of Days from the current date, or select Extended Range to enter a date range. Select a location and click search.	
Number of Days: * Select an Option ✓ Location: * RED ROCK CASINO RESORT SPA ✓	
From Date: (mm/dd/yyyyy) To Date: (mm/dd/yyyyy)	
Search	
Exit	
Main   Logout   Contact Us   Help	

## Expiration Report – click "Export" to create Excel spreadsheet



### 1

### **Expiration Report Details**

- Color coded
- RED = Expired
- YELLOW = Expires within 30 days

Keep in mind: This report WILL show terminated EEs until we can work the termination report into the system.

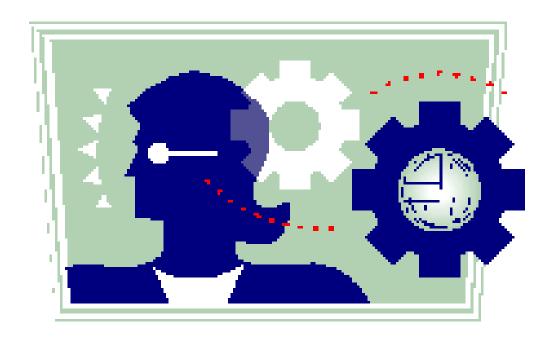
### Withdrawn Applicants Report

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Nevada		Gaming En	nployee Re	egistration		_		
Withdrawn A	Applicant Sea	rch				-		
Select a location	n, enter the withdra	w date range and click	search.					
Loca	ation: * RED ROCK	CASINO RESORT SPA		~				
Fron	n Date:	(mm/dd/yyyy)	To Date:	(mm/dd/yyyy)				
				Search	Clear			
					Exit			
					LAIL			
	Main   Logout   Contact Us   Help							

### Other Perks

- Ability to print "cards" for all gaming employees
- Ability to e-mail GCB with questions using "Contact Us" feature
  - eru@gcb.nv.gov
- 24-7 Help Desk to assist applicants
  - **(702)** 486-3340

#### Let's Switch Gears...



# Applicant Screens: https://gcbger.nv.gov/regApp

- Navigating through the application
- Buttons on each page
- Save feature
- Ability to print a copy of their application (not to be provided to HR – for the applicant's records only)

## Applicant Screens: Personal Information – for a new applicant



### Applicant Screens: Contact Information

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Applicant Contact Informa		lence Address.					
Address Nbr *	Direction	Street Name *	Street Type *	Apt/Suite City *	State *	Zip *	s
Residence:	Select an Option	5	Select an Option		Select an Option	~	
Mailing: Street	Select an Option		Select an Option		Select an Option	~	
Phone: Note: At least one phone number is	Cell Phone:		Email:				
Emergency Contact Inform	nation						
Relationship: *	First: *		Last: *		Phone: *		
Address Nbr Residence:	Direction  Select an Option	Street Name	Street Type	Apt/Suite City	State Select an Option	Zip	
Help			< Previous  Please no	Next >	when a navigation or logout bu	Logout	



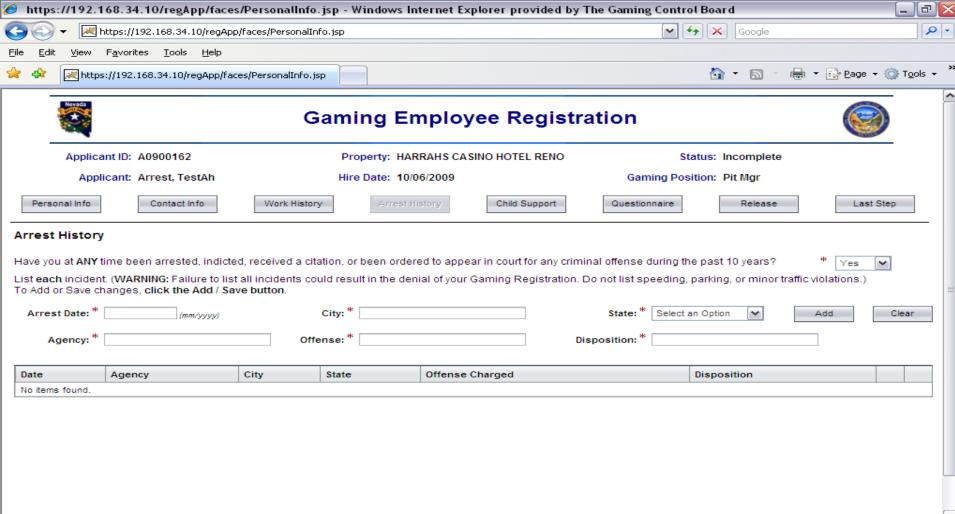
#### Applicant Screens: Work History

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Nevada		Gai	ming Emp	loyee Regi	stration			
Applicant ID:	A0900020		Property: RED RO	CK CASINO RESORT SI	PA	Status:	Incomplete	
Applicant:	Doe, Jane Test		Hire Date: 04/22/20	009	Ga	ming Position:	Dealer (Unknown Game)	
Personal Info	Contact Info	Work History	Arrest History	Child Support	Questio	onnaire	Release Last 9	Step
Vork History								
o Add or Save your cha	anges, click the A	dd / Save button.	Position: *	work history to list, you	may go to the ne		Add Cle	ar
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ocation	(mm/yyy	у)	То	(mm/yyy) (Leave blank if current joi	)	Reason Left		

### Applicant Screens: Arrest History *Updated 12/9/09*



# Arrest History: "Yes" Answer *Updated 12/9/09*



Internet

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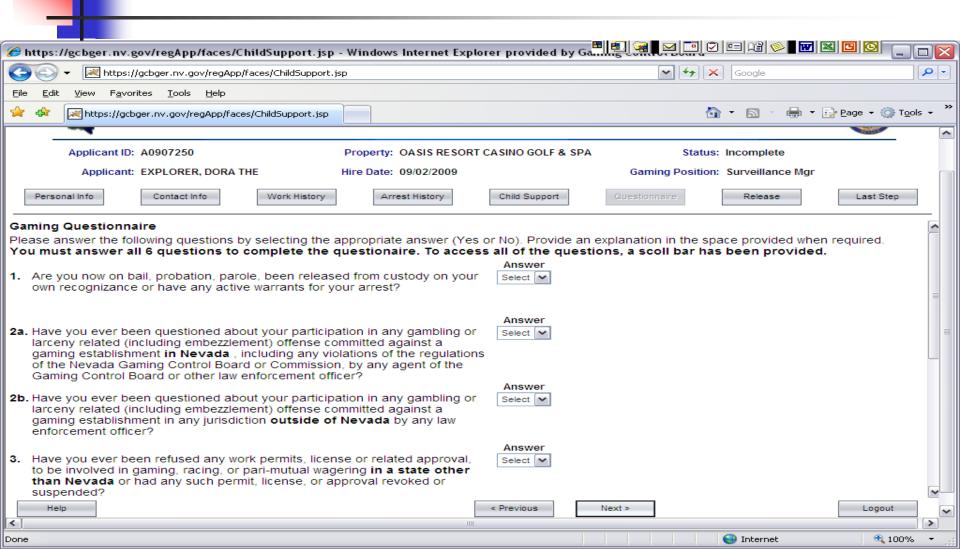


#### Applicant Screens: Child Support

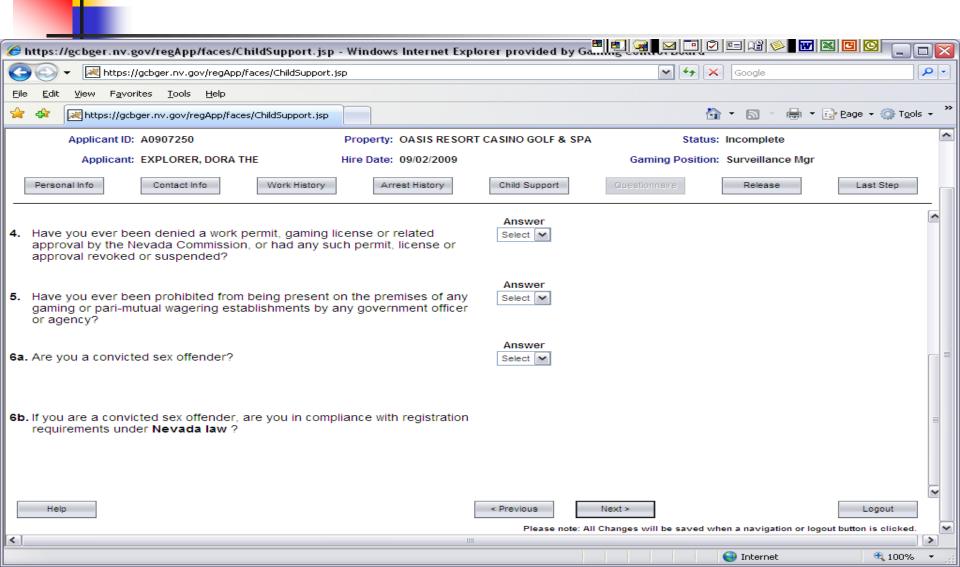
🏉 http://ccutil.gcb.local:8080/regApp/faces/ArrestHistory.jsp - Windows Internet Explorer provided 🖺 🗐 🖳 🖂 💌 🖰 🖭 🕼 🥟 🔃 🚾 Gaming Employee Registration Applicant ID: A0900020 Property: RED ROCK CASINO RESORT SPA Status: Incomplete Applicant: Doe, Jane Test Hire Date: 04/22/2009 Gaming Position: Dealer (Unknown Game) Personal Info Contact Info Work History Arrest History Questionnaire Release Last Step Child Support Pursuant to Nevada Revised Statute 425.520 every applicant is required to submit the Child Support Compliance Statement. Please select the appropriate response below: Note: If you do not have children, please select Option 1. If you are presently having your wages garnished for child support or are making payments, but remain in arrears, you are considered in compliance and must select Option 2. 1. I am not subject to a court order for the payment for the support of a child in any state. 2. I am subject to a court order for the payment for the support of one or more children in Nevada, or another state, and am in compliance with the order or am in compliance with a plan approved by the District Attorney or other public or private agency enforcing the order for the repayment of the amount owed pursuant to the order. 3. I am subject to a court order for the payment for the support of one or more children and am not in compliance with the order or do not have a plan approved by the District Attorney or other public or private agency enforcing the order for the repayment of the amount owed pursuant to the order. < Previous Logout Please note: All Changes will be saved when a navigation or logout button is clicked.

>

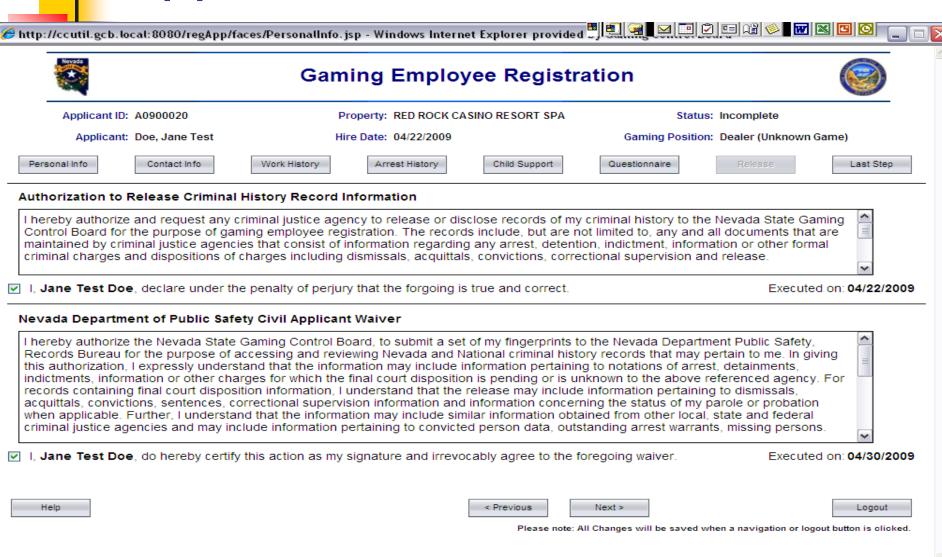
#### Applicant Screens: Questionnaire



### Questionnaire (cont.) - Applicants must use scroll bar to see these



#### Applicant Screens: Release

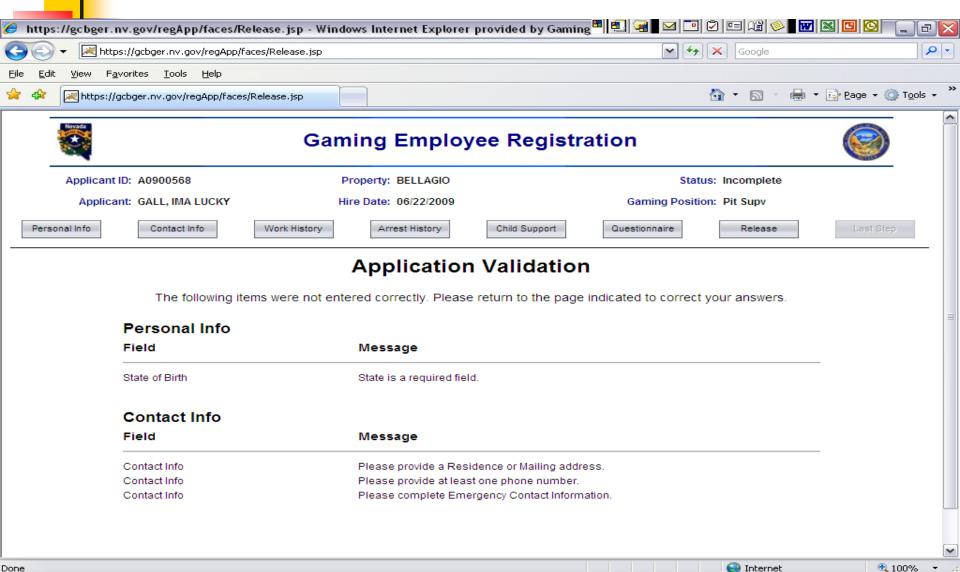


# \*New\* DPS Civil Applicant Waiver

 New portion of application mandated by Nevada Department of Public Safety.

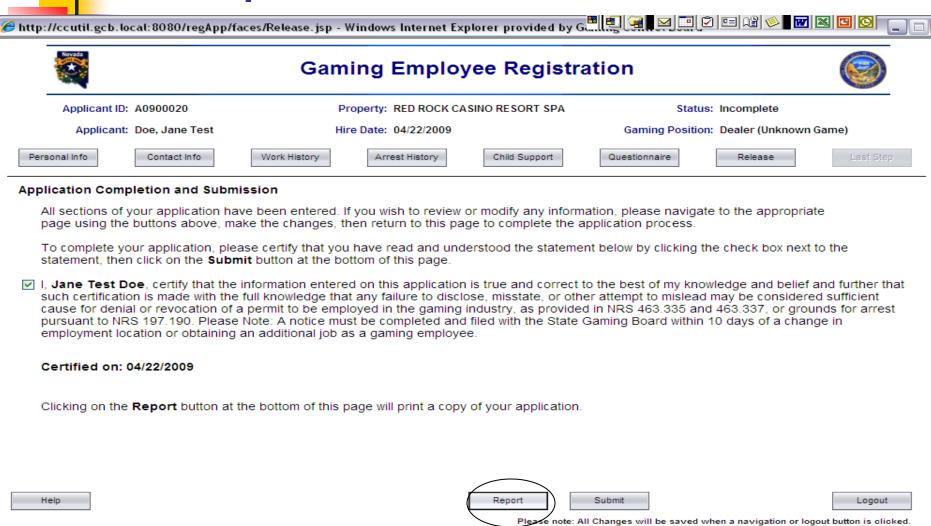
This is the only additional piece not in the current paper process.

### Applicant Screens: Last Step



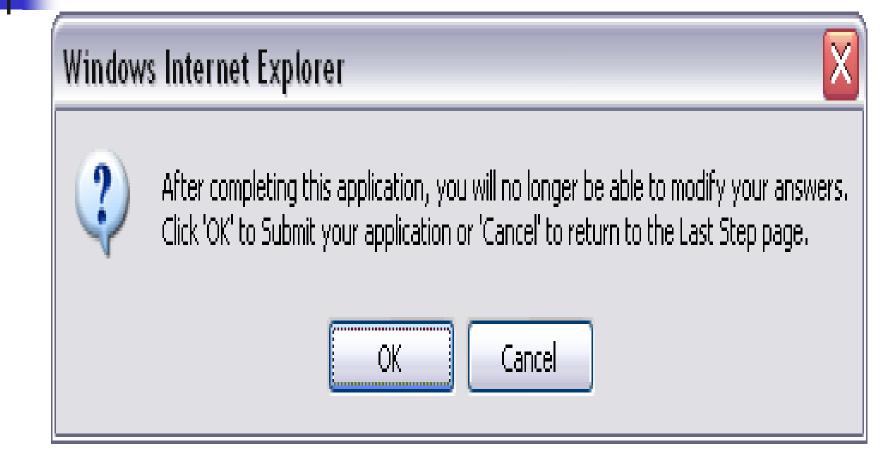


#### Complete and Submit to HR



>

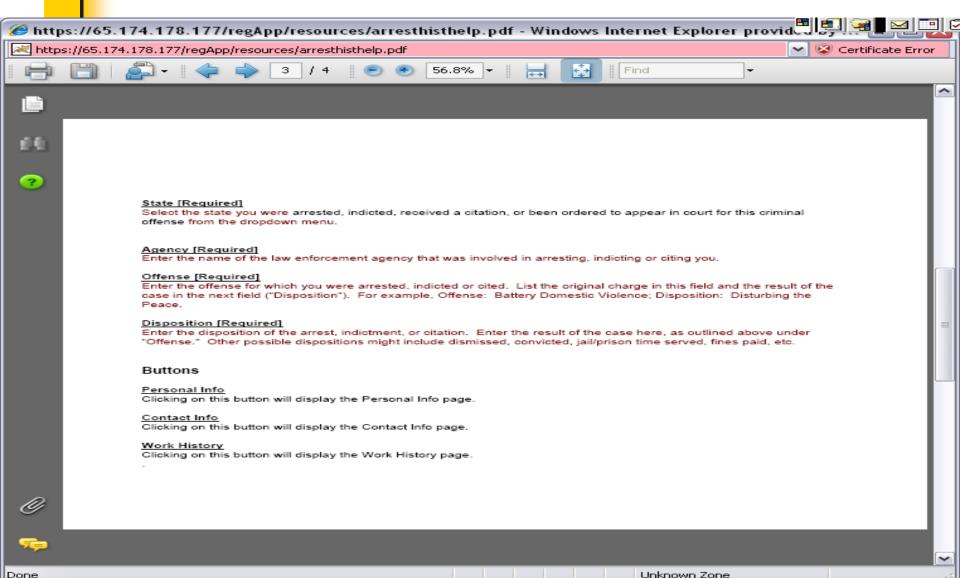
## When Applicant Clicks "Submit"



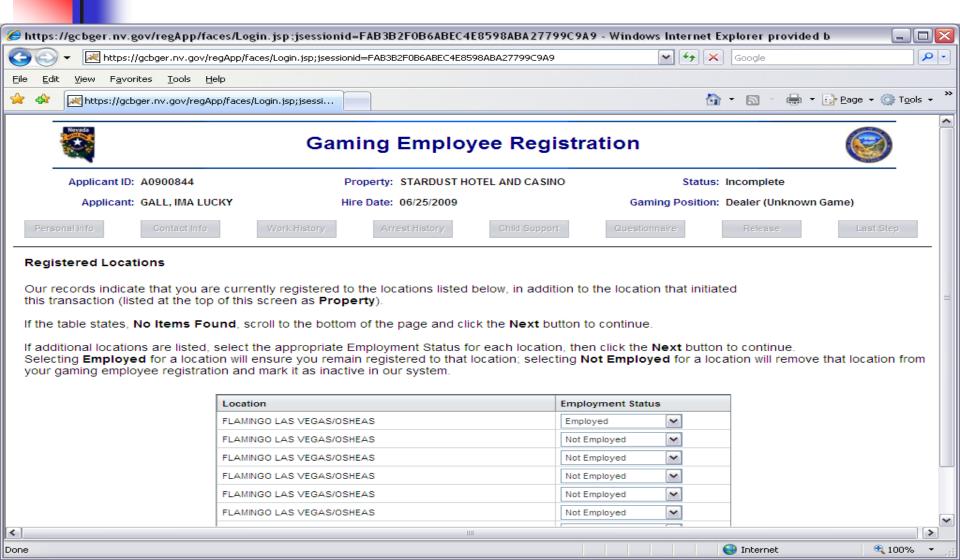
#### When Applicant Clicks "Logout"



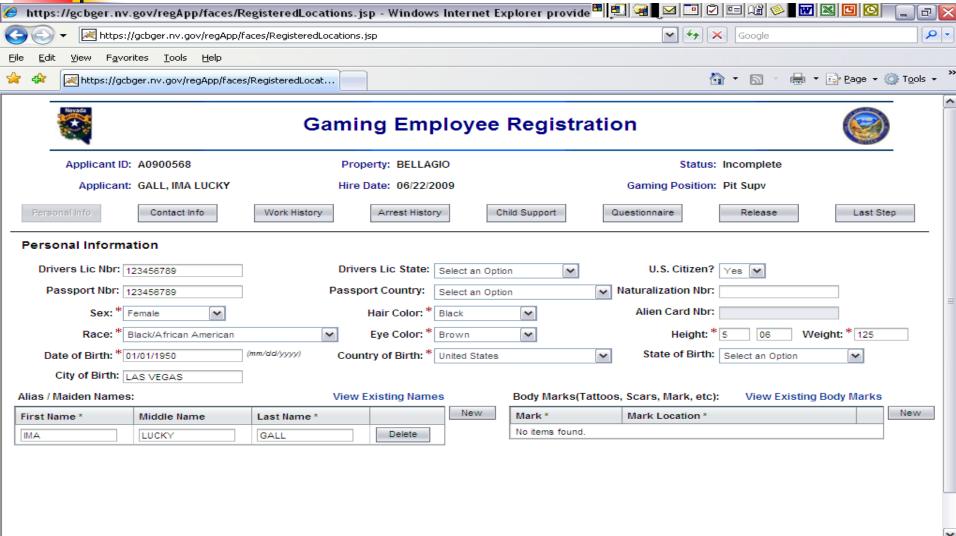
### Help Files – on every page!



### Existing Applicant – Choose Active Locations \*VERY IMPORTANT\*



# For an Existing Applicant – Prepopulated Information



Done

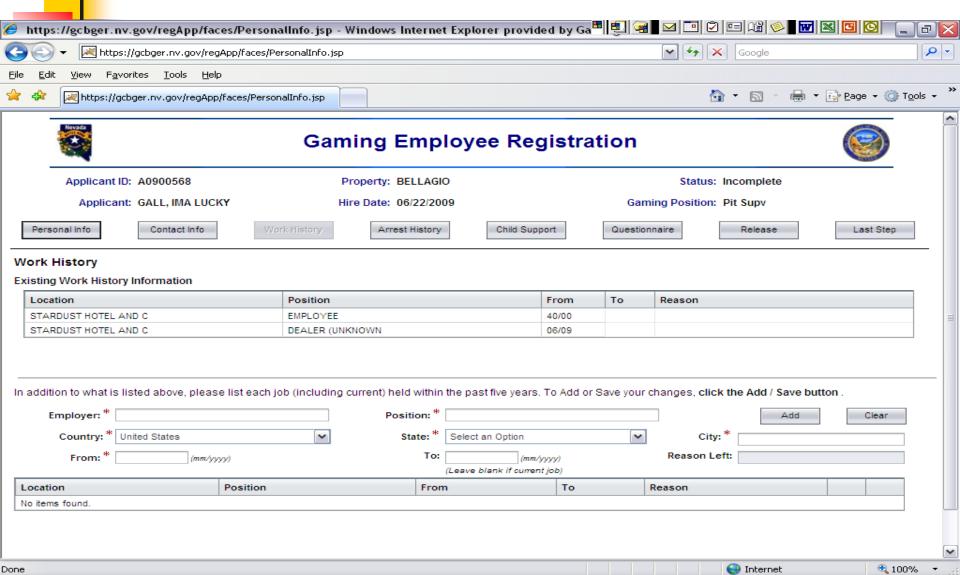
Internet

100%

## View Existing AKA Names and Body Marks

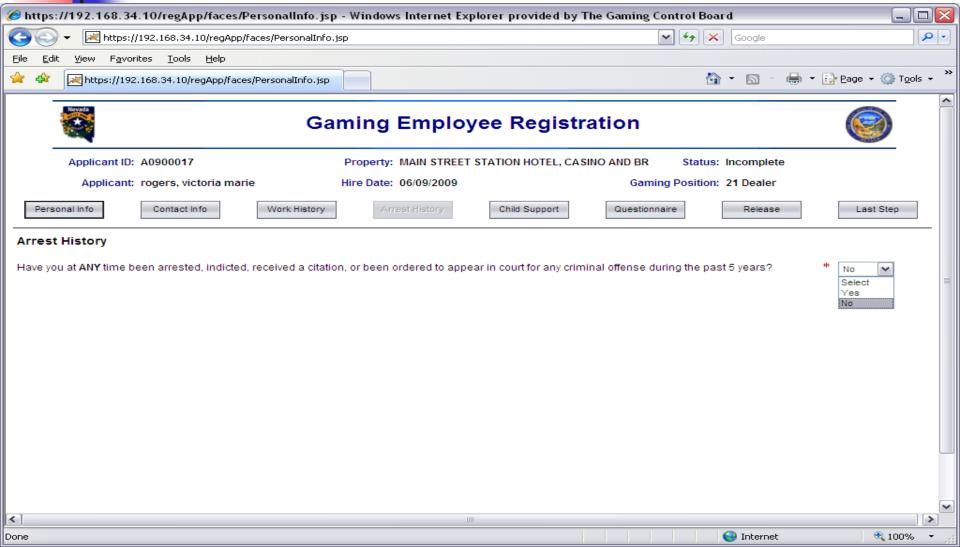


# Work History page – Existing Applicant



### Arrest History – Existing Applicant

As of 12/9/09, no longer required to list ANY arrest history.



### Post-Rollout FAQ's

- Can HR type the information into the system if they complete it on paper?
  - No.
- What if an applicant starts the online process and has to complete the app on paper?
  - Withdraw the application and for "Reason" enter "Completed paper process."





### Thank you!

